

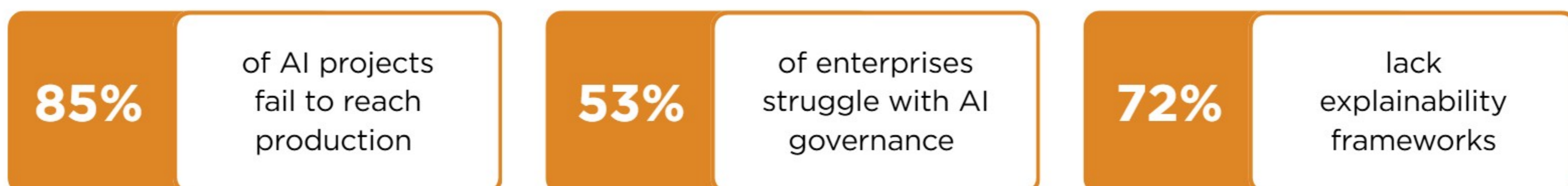
# Pega Agentic AI + Aaseya

## Production-Grade AI, Governed by Design

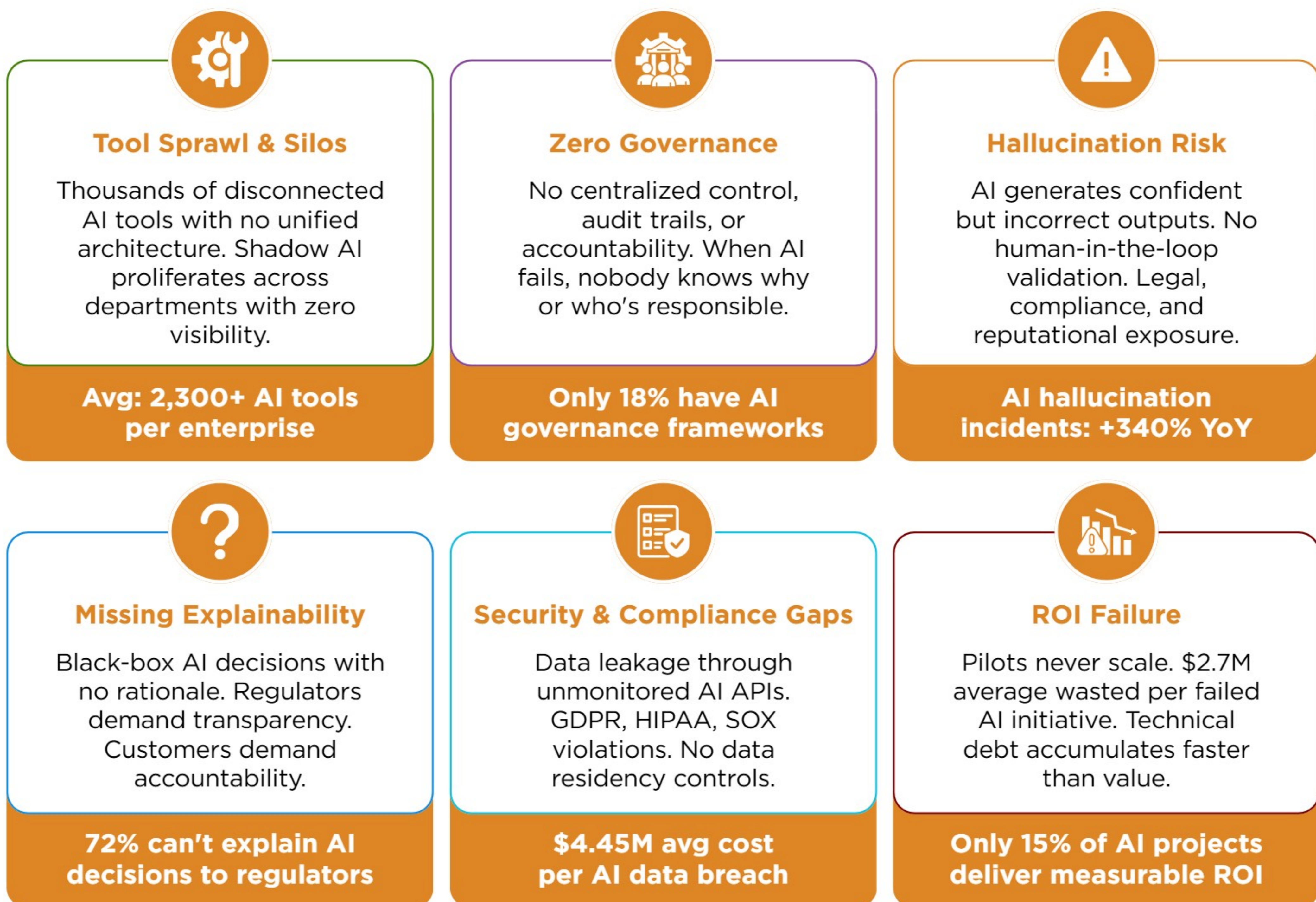
### AASEYA: PEGA'S EXCLUSIVE LIGHTHOUSE PARTNER FOR AGENTIC AI

Co-creating Pega Infinity v25 • Early access to Agentic Evolve & Workflow • Live production deployments  
 • Direct collaboration with Pega Engineering

### THE ENTERPRISE AGENTIC AI REALITY CHECK







### SIX CRITICAL CHALLENGES ENTERPRISES FACE



The question isn't whether to adopt AI. It's how to deploy AI that's governed, explainable, and production-ready.

# HOW PEGA AGENTIC AI CHANGES EVERYTHING

 <p><b>AI Within Workflow</b> Agents execute inside deterministic business processes—not floating in isolation. Context-aware, rule-governed, auditable.</p>	 <p><b>Built-In Governance</b> Human-in-the-loop controls, confidence thresholds, guardrails, and explainability baked into every agent interaction.</p>
 <p><b>Zero Hallucination Tolerance</b> Structured outputs, validation gates, and fallback logic prevent rogue AI responses from reaching production.</p>	 <p><b>Full Audit Trail</b> Every agent decision logged with reasoning, data sources, and responsible party. Regulator-ready from day one.</p>

# PEGA AGENTIC AI AGENTS: AASEYA IMPLEMENTATION EXPERTISE

<p><b>Intake Agent</b> Captures customer requests via self-service portal, extracts details, initiates pre-approval cases</p>	<p><b>Triage Agent</b> Performs eligibility checks, analyzes completeness, prioritizes and routes cases intelligently</p>	<p><b>Research Agent</b> Queries policy details, claims history, medical context for comprehensive decision insights</p>
<p><b>Automation Agent</b> Handles data extraction, performs calculations, updates case records automatically using Doc Gen AI and DX API</p>	<p><b>Conversation Agent</b> Generates and manages compliant responses for CSRs and policyholders</p>	<p><b>Summary Agent</b> Compiles decision summaries, finalizes case closure with complete status updates</p>

# PROVEN OUTCOMES WITH AASEYA + PEGA AGENTIC AI

<p><b>60-75%</b> faster case processing</p>	<p><b>40-50%</b> operational cost reduction</p>	<p><b>95%+</b> compliance accuracy</p>	<p><b>100%</b> audit trail coverage</p>
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# AASEYA AGENTIC AI STARTER PACK

30-Day Discovery & Blueprint	ARISE Governance Framework	Agent Design Patterns Library	60-Day Pilot Implementation	Production Readiness Assessment
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For more information contact [sales@aseya.com](mailto:sales@aseya.com)  
Or visit [www.aseya.com/pega](http://www.aseya.com/pega)

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